



UNHCR

United Nations High Commissioner for Refugees
Haut Commissariat des Nations Unies pour les réfugiés

ACNUR

Alto Comisionado de las Naciones Unidas
para los Refugiados

Oficina Regional para el Sur de América Latina

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Ref: 18/AF/10 Vacancy announcement for UNHCR National Office in Chile

Post Title	Intercultural Integration Consultant
Post Level	Individual Consultant
Duty Station	Santiago de Chile
Closing Date	February 08, 2018
Type of contract	10-month contract – from 01 March 2018 to 31 Dec 2018

General background of Project or Assignment:

During the year 2015, Chile's President announced before the United Nations General Assembly, the commitment of the country to resettle 120 Syrian refugees. In April 2017, the government announced that it would initiate the resettlement program with a first group of 15 families (60/70 people).

The current Chilean resettlement programme is coordinated by a Tripartite Working Group, which is led by the Refugees and Resettlement Section of the Ministry of Interior and Public Safety, with the financial and technical support of UNHCR, and the implementation of integration projects by the Arzobispado de Santiago Vicaría de la Pastoral Social.

Within this framework, during the course of 2017, UNHCR has initiated the implementation of the ERCM (Emerging Resettlement Countries Joint Support Mechanism) to support resettlement and legal pathways in the region, as well as to encourage the development of sustainable resettlement models through alternative schemes.

In order to ensure the incorporation of local governments as key stakeholders in the local integration of the Syrian refugees in their host communities, a cooperation agreement has been signed between the Ministry of Interior and Public Safety and the municipalities of Villa Alemana and Macul, setting out the responsibilities of each stakeholder within the resettlement process.

In this context, and so as to ensure a long-term sustainable resettlement program in the country, it is necessary to strengthen the capacities of local governments and other relevant stakeholders – such as community based organizations – to mainstream the intercultural approach within their services, regarding the special protection needs of refugees and the overall goal of refugees' social inclusion.

Overall purpose and Scope of Assignment:

With the aforementioned background in mind, the Consultant for Intercultural Integration will be based in Chile, under the supervision of the Head of Chile National Office, in close coordination with the National Resettlement Officer and the Regional Resettlement Officer based in Buenos Aires, Argentina. As part of the Tripartite Working Group, UNHCR will ensure consistency of this Consultancy with the decisions/guidelines of the working group.

The activities done by the consultant will contribute to the following overall goals:

To strengthen the capacities of local governments, communities, civil society organizations and other relevant stakeholders to mainstream the intercultural approach among their services, regarding the special protection needs of refugees, in order to enhance the ongoing resettlement program's sustainability.

To raise awareness among the host communities on the value of cultural exchange and community engagement in order to facilitate the local integration of the refugees within the Syria Resettlement Program.

To propose a methodology for reducing cultural gaps in the local integration process of the refugees within Syria Resettlement Program.

The consultant shall be responsible for the following specific tasks:

Mainstream an intercultural approach in all the services provided under the framework of the Syria Resettlement Program in Chile.

Advise workers of the host municipalities on intercultural learning and social inclusion.

Advise UNHCR's implementing partner's professional team on intercultural learning and social inclusion.

Assess the cultural gaps related to the social inclusion process of refugees within the Syria Resettlement Program.

Propose a methodology for reducing cultural gaps in the social inclusion process of Syrian refugees.

Develop cultural orientation guides adapted to the contexts of hosting regions and municipalities where refugees are arriving in Chile, in Spanish and Arabic.

Deliver cultural orientation sessions for refugees in the asylum country, following the pre-departure cultural orientation provided in the countries of origin, preferably in Arabic.

Develop a brief cultural profile of the Syrian refugees present in Chile, including statistics, demographics, strengths, challenges, etc.

Conduct training on cultural orientation for staff of the municipalities, civil society organizations and other partners, as well as for hosting communities.

Engage refugees in the use of the existing web based/mobile-phone applications to facilitate cultural integration and local language acquisition of Syrian refugees in Chile.

Provide advice/support to ensure the inclusion of an intercultural approach in the design and implementation of Spanish language learning programs for Syrian refugees in Chile.

Conduct other related activities as required.

Essential minimum qualifications:

- Candidates must be Chilean, naturalized or have a valid work visa.
- University degree in Social Sciences, Anthropology, Sociology, Psychology, Law, International Relations or other related fields.
- Post Degree studies in areas related to the Consultancy will be considered an asset.
- At least 2 years of professional work experience relevant to the Consultancy.
- Excellent communications and conflict resolution skills and good command of Microsoft Office Suit are required.
- Fluency in English and Spanish with excellent reporting and writing skills in both languages.
- Fluency in Arabic will be considered an asset.

Professional experience required

- Know-how on working with public programmes or humanitarian actions.
- Knowledge of the Syrian context.
- Minimal of 1 year of verifiable experience in working with social and/or public programmes for refugees, asylum seekers and/or migrants.

Submission of Applications:

Candidates shall submit their application including a letter of interest, complete Curriculum Vitae, copy of relevant degrees and an updated United Nations Personal History Form (P.11 form – download by clicking on the following link: <http://www.unhcr.org/recruit/p11new.doc>), all documents must be in PDF format.

All candidates should submit their application via e-mail to argbuadm@unhcr.org. Kindly indicate: “**Housing Solutions Consultant - Argentina**” in the subject line.

- Applications received after the closing date will not be considered.
- Only those candidates that are short-listed for interviews and tests will be contacted.